



Google Review, April 2024

LEE J.

Living room & bathroom renovation, Oct 2024

"Thank you Amsted for making our first reno stress free and exciting. From the first intro to the Amsted team until the final touches, the staff was exceptional. Becky, Guy, Suzanne, Steve and the rest of the contractors they all listened to us. Thank you.

Our new living room is wonderful. The whole family including the dog have spent more time enjoying the room than in the past. The fireplace and accent wall/shelves are fabulous. Exactly what I had envisioned for the space. We also had our main bathroom redone. It feels like a spa with all the new features.

Thanks again Amsted. Although expensive, the service is superior. Thanks again. I highly recommend this team to take on your next reno."



[View this project in our gallery.](#)



Google Review, Feb 2024

JAMIE & CAROLYN S.
Kitchen & living room
renovation, Jan 2024

"As beautiful and painless as a renovation project can be. Our entire first floor was completely modernized on time and slightly under budget - what else can we say?"

The Amsted crew was very responsive to any issues during the project. The design team helped us create a plan which is both functional and beautiful to our tastes with the main focus being to improve the kitchen - they even provided advice beyond original concept with suggestions for accent walls, appliances and rugs etc. We cannot say enough about their team at all stages of the project from design to completion. The contractors they hired were all professional, on time and friendly - especially with our dog. We were always informed of any delays due to unusual circumstances.

We have no hesitation recommending them based on our experience. They managed the entire process with ease."



View this project in our gallery.



Google Review, Sept 2023

COURTNEY S.
Custom Home, 2023

"We built a custom home with Amsted, and were blown away by the care, dedication, and expertise of the whole team.

Our project manager Jason Labelle was able to beautifully orchestrate our build like a maestro so that we were able to move in on schedule. To choose Amsted, we did a lot of online research, asked our networks for recommendations, and spoke to a few different companies. Amsted came out on top. We LOVED that it was a one-stop shop for design and build. We made a great choice, and our house build was an incredible adventure we will never forget. We're all moved in now, and our home is absolutely stunning. We couldn't be happier, and we couldn't recommend Amsted more highly."



[View this project in our gallery.](#)



Google Review, Apr 2023

ZOE L.

Main floor renovation,
June 2022

“Amsted was by far the right choice. Their communication, professionalism, and quality of work surpassed our expectations., and left us with a beautifully remodelled main floor, including kitchen, foyer, dining room and living room. While they are more expensive than other design-build firms, the fact that the whole experience was seamless made it absolutely worth it. Highly recommend!”



View this project in our gallery.



Google Review, June 2023

KAREN B.

Whole home renovation,
July 2022

"The major renovation of my home has been completed by Amsted Design Build. My goal was to redesign and upgrade the functionality of my aging house to better ensure I could age in place and be as independent as possible for as long as possible.

From my first contact with the company to completion, I have been very happy with the entire process. The team of Amy, Deirdre, and David guided me through initial planning and financial discussions, design choices and materials sourcing, and the deconstruction, remediation, and rebuilding processes in a professional and efficient manner. At each stage, they listened carefully to what I was hoping to realize, offered practical and thoughtful solutions to meet my goals and solve problems, and brought creative ideas of their own. The rebuild progressed steadily with no time when work was not moving forward.

What stays with me most is that everyone at Amsted and all their trade partners really cared about the quality of work that was done and worked to ensure that I was entirely happy with the end result. Communication with all team members was excellent. All of the team members were quickly responsive to questions or suggestions. Both scheduled weekly meetings and spontaneous on site meetings kept me informed about exactly what was happening throughout the process and my input was always part of that process. The completed project is beyond my expectations. I have no hesitation in recommending Amsted Design Build. Amsted made what could have been a very stressful undertaking a smooth, collaborative process and I now have the beautiful, functional home I dreamed I would have."



[View this project in our gallery.](#)



Guild Quality, Feb 2018

AMANDA E.
Whole home renovation,
Nov 2017

[View this project in our gallery.](#)

"When we first stepped foot in what would be our house in the winter of 2010, we knew it was going to be our 'forever home'. An older house, built in the late 1930's, it had had some renovations done along the way, but was in need of a rejuvenation to meet the needs of our growing family. By the spring of 2015 we had added two boys to our family and knew we had some work to do.

After seeing Amsted's signs all over our neighbourhood for years, they were one of the first calls we made when thinking about a renovation project. Paulette and Val came to meet us and walk around the house with us, listening and making notes to all our dreams and ideas for what we believed our house could be, and adding in their own ideas where they could. It was important to us to keep the character of our older home, and we felt that Amsted truly understood that, while also understanding the need we had to modernize our home and give us some more living space. By the spring of 2017 we were finally ready to start. Those two years in between saw hundreds of hours of work with Paulette and her team to finalize every aspect of the design and selections: from floor plans, to kitchen and bathroom design and everything in between. Paulette and her team made the selection process as smooth as possible: often she would visit my Pinterest boards to get an idea of what we were looking for to make the most of our time together. We worked hard to ensure as many design and selection decisions were made before the start of our project so there would be no surprise decisions, and as few on-the-spot decisions to make as possible during the project. Paulette's attention to detail was impressive and we appreciated seeing everything in writing to ensure we were all on the same page about our selections and designs. For the first half of our 19 week renovation we stayed in town and were able to meet regularly onsite with Paulette and our Project Manager. For the second half however, we were living at our cottage about 300 kms out of the city. The Amsted team made the most of various forms of communication and always were very well prepared for our weekly onsite meetings when we were able to be in the city for them. We did of course experience some unexpected challenges along the way, and Amsted was generally clear about what our options were. At times we wished that our project manager was more forthcoming with a suggestion about how to proceed, however in the end we managed to resolve all the unexpected parts of the project. Amsted worked hard to ensure that our move-in date was adhered to, so that we had a place in town to be back in time for the start of school in September. Due to delays that were somewhat out of their control, not everything was finished as we had hoped. In the two months that followed we were a bit disappointed that the push to get the last few details finished took as long as it did, and sometimes felt the whole team had moved on to other projects.

Overall, we were extremely pleased with the work, craftsmanship and attention to detail Amsted put into our home. The dedication and ownership of project that we saw from Paulette MacGregor has continued to impress us, six months after move in date. I truly miss our weekly design meetings and so enjoyed every step of our renovation project with her."



Client Letter

April 2024

HELENA & EDWARD C.
Main floor renovation (2021)
& Home Care restoration
(2023)

Amsted Design Build: A Guardian Angel in the Barrhaven Tornado

We are writing to express our gratitude to Amsted Design Build for their incredible help in the aftermath of the Barrhaven tornado on July 13, 2023. Our home was one of few that sustained significant damage, with 50% of our roof being torn off. Within a couple of hours, rain began pouring in, threatening to cause even more destruction.

Just when things seemed hopeless, Paul Myk, a neighbor and Project Manager with Amsted's Home Care Department arrived on our doorstep. Paul was out surveying the damage in the neighborhood when he stopped by our house. He didn't just offer empty words of sympathy; he brought a carafe of coffee and a crew of roofers who heroically worked through the torrential downpour to secure our roof with tarps.

Those initial hours were critical in preventing further damage to our home, and we owe a huge thanks to Paul and his team. Even after the initial crisis, Paul and his fellow Project Manager, Randy Barkhouse, continued to be there for us. While we were busy navigating the complexities of insurance claims with adjusters, engineers, and appraisers, Paul and Randy checked on our property regularly and provided invaluable advice.

When it came time to choose a contractor for the repairs, we didn't hesitate to lobby for Amsted Design Build. They had already proven themselves to be trustworthy, professional, and deeply committed to our well-being. We were thrilled when they agreed to take on the project, and they did an outstanding job on both the roof repairs and the interior reconstruction.

Professionalism, Communication, and Craftsmanship

Throughout the entire process, the Home Care team impressed us with their professionalism, communication, and commitment to quality. They kept us informed of every step, addressed all our questions promptly, and worked tirelessly to meet our needs. Special recognition goes to Rick "Meticulous", whose meticulous attention to detail ensured the interior finishes were flawless. Joe "Jack-of-all-trades" also deserves high praise for his versatility and ability to tackle any task with expertise. It was a pleasure having them onsite, not only did they provide quality workmanship, but they were always polite, friendly and treated our home, and our dog Abbey, like their own.

We are very grateful to Amsted Design Build, and especially to Paul, Randy, Rick and Joe for their compassion, expertise, and hard work. They helped us through a very difficult time, and we cannot recommend them highly enough.